

7 Habits of Highly Effective HRIS Managers

SWIPE





Habit #1 – They Think Strategically, Not Just Technically

HRIS leaders don't just configure Workday—they align it with business goals. They ask questions, such as:

- ✓ How can Workday automation free up HR for strategic work?
- ✓ How do Workday insights help leadership make better decisions?

✓ Action to Take:

Meet with HR leadership this week to discuss their top challenges. Find one way Workday can help solve a business problem—beyond just "keeping the system running."

KEEP SWIPING



Habit #2 – They Automate Everything Possible

If a process is repetitive, it should be automated.

✓ Optimized BP's = fewer errors, faster approvals, and increased efficiency.

✓ Workday Extend unlocks even more automation possibilities beyond standard configuration.

✓ What happens outside of Workday, how can we optimize end to end process flows?

✓ Action to Take:

Pick one process this week and explore how to automate it using:

- ◆ Optimizations in BP's
- ◆ Sketch out a solution that could work in Extend
 - ◆ Draw it E2E and optimize outside WD



Habit #3 – They Speak the Language of Business Leaders

Great HRIS managers don't just talk tech—they translate Workday insights into business impact.

- ✓ Instead of “Workday can do this,” say “Workday can save us X hours & cut costs by Y%.”
- ✓ Workday is more than a system—it's a business enabler.
- ✓ Make a business case for any investments you ask for

✓ Action to Take:

Identify one Workday feature you've implemented that had a real business impact (e.g., reducing manual work, improving compliance).

-  Prepare a 2-minute explanation for leadership—frame it in terms of ROI, efficiency, or risk reduction.



Habit #4 – They Build a Strong Network

The best HRIS managers don't work in a vacuum—they build relationships that help them stay ahead.

- ✓ Network = faster solutions. Someone else has already solved the problem you're facing.
- ✓ Workday knowledge isn't just in documentation—it's in conversations, events, and shared experiences.
- ✓ Connect with peers in similar industries, to go a level deeper

✓ Action to Take:

- 🎯 This week, be active on LinkedIn and Community, by learning from others but also sharing some of your best practices
- 📣 Join & engage in regional user groups, webinars, or conferences (Workday Rising, DevCon, etc.).



Habit #5 – They Stay Ahead of Workday's Innovation Curve

Workday is evolving—HRIS managers who stay ahead of the curve become the most valuable people in the room.

✓ Workday Extend, Built on Workday and Illuminate are changing HR tech—don't get left behind.

✓ The best HRIS managers experiment with new features before they become mainstream.

✓ Action to Take:

🎯 Explore Workday Community's Next Level series & pick one new feature to explore this month.

📖 Commit to continuous learning—take a Workday course, watch a webinar, or experiment in a sandbox.

👁️ Keep an eye on early adopter programs



Habit #6 – Prioritize User Experience

A great HRIS manager doesn't just optimize the backend—they ensure an optimized user experience.

✓ If employees struggle to use Workday, adoption drops, HR gets overloaded, and business efficiency suffers.

✓ The best HRIS leaders think like UX designers—streamlining workflows, reducing clicks, and making Workday work for people, not just processes.

✓ Action to Take:

🎯 Survey employees & HR teams this week: What's the most frustrating Workday process?

🔧 Simplify one BP based on real feedback—fewer steps, better self-service, or clearer instructions (Extend can also help)



Habit #7 – They Measure & Optimize

If you can't measure it, you can't improve it.

- ✓ The best HRIS managers track adoption, efficiency, and ROI of Workday processes.
- ✓ Instead of just “setting it and forgetting it,” they analyze data, find bottlenecks, and continuously refine workflows.

✓ Action to Take:

- 🎯 Set up a Workday adoption dashboard to track:
 - ✓ How often employees use self-service vs. HR initiation
 - ✓ How often do employees login and which device they use
 - ✓ Measure run through time of business processes
- 📊 Find one underperforming process and optimize it based on the data.

Want to become a top-tier HRIS manager?

 Follow Rick Leunisse, Matt Komendolowicz and Incubane for more Workday insights!

 Which habit do you think is the MOST important? Drop your thoughts in the comments!

 Found this post helpful? Repost it to share it with your network

COMMENT BELOW